

I am the Technology Coordinator for Kellogg School District #391 in Idaho. We recently decided to purchase LightSpeed Total Traffic Control for our Internet Filter, SPAM Filter, and Anti-Virus solution district wide. As it is with any new technology implementation we experienced some installation bumps and challenges throughout the roll-out process. In addition, we were doing the roll-out at the beginning of the school year, due to some delays in equipment ordering.

Fortunately for us, Nate Bondelid at Tek-Hut went above and beyond the call of duty and helped us get up and running. Throughout the entire process Nate was a pleasure to work with and provided critical expertise in a timely manner. Not only was Nate the epitome of professionalism, but he also gave a significant effort to ensure we had the functionality we needed from the new product by the time the school year started.

Throughout the entire process Nate has also provided solutions and strategies that required some “outside of the box” type thinking and extra effort on his part. Nate really went out of his way to help find solutions for us and did it with a friendly attitude no matter what the circumstances were. I am sure Nate has gone above and beyond his contractual obligations to help us out.

In this case we purchased LightSpeed Total Traffic Control, but the product is really irrelevant. What really stands out in this entire endeavor is Tek-Hut’s expertise and commitment to us, the customer. In my experiences with technology related vendors, Tek-Hut’s service to us has been exemplary.

Thanks Nate and Dallas.

Simon Miller
Technology Coordinator
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